

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2024 Q 2

| | <i>April</i> | <i>May</i> | <i>June</i> | <i>Total</i> |
|------------------------|--------------|------------|-------------|--------------|
| ELECTRIC | 527 | 432 | 378 | 1337 |
| Atlantic City Electric | 258 | 227 | 191 | 676 |
| COMMERCIAL | 3 | 6 | 4 | 13 |
| BILLING | 2 | 2 | 2 | 6 |
| COLLECTIONS | 0 | 1 | 1 | 2 |
| MISCELLANEOUS | 0 | 1 | 1 | 2 |
| SERVICE - ELECTRIC | 1 | 2 | 0 | 3 |
| RESIDENTIAL | 255 | 221 | 187 | 663 |
| BILLING | 51 | 35 | 36 | 122 |
| COLLECTIONS | 175 | 164 | 135 | 474 |
| METERS | 15 | 6 | 9 | 30 |
| MISCELLANEOUS | 5 | 5 | 1 | 11 |
| SERVICE - ELECTRIC | 9 | 11 | 6 | 26 |
| JCP&L | 267 | 203 | 179 | 649 |
| COMMERCIAL | 8 | 13 | 5 | 26 |
| BILLING | 2 | 6 | 1 | 9 |
| COLLECTIONS | 3 | 2 | 0 | 5 |
| MISCELLANEOUS | 0 | 1 | 1 | 2 |
| SERVICE - ELECTRIC | 3 | 4 | 3 | 10 |
| RESIDENTIAL | 259 | 190 | 174 | 623 |
| BILLING | 48 | 35 | 26 | 109 |
| COLLECTIONS | 133 | 91 | 79 | 303 |
| METERS | 16 | 11 | 10 | 37 |
| MISCELLANEOUS | 6 | 12 | 7 | 25 |
| SERVICE - ELECTRIC | 56 | 41 | 52 | 149 |
| Rockland Electric | 2 | 2 | 8 | 12 |
| COMMERCIAL | 0 | 0 | 2 | 2 |
| BILLING | 0 | 0 | 1 | 1 |
| SERVICE - ELECTRIC | 0 | 0 | 1 | 1 |
| RESIDENTIAL | 2 | 2 | 6 | 10 |
| BILLING | 0 | 0 | 2 | 2 |
| COLLECTIONS | 2 | 1 | 2 | 5 |
| MISCELLANEOUS | 0 | 1 | 1 | 2 |
| SERVICE - ELECTRIC | 0 | 0 | 1 | 1 |

| | <i>April</i> | <i>May</i> | <i>June</i> | <i>Total</i> |
|---------------------------|--------------|------------|-------------|--------------|
| ELECTRIC & GAS | 220 | 190 | 181 | 591 |
| PSE&G | 220 | 190 | 181 | 591 |
| COMMERCIAL | 12 | 10 | 13 | 35 |
| BILLING | 5 | 3 | 7 | 15 |
| COLLECTIONS | 2 | 3 | 2 | 7 |
| METERS | 0 | 2 | 0 | 2 |
| MISCELLANEOUS | 0 | 1 | 0 | 1 |
| SERVICE - ELECTRIC | 5 | 1 | 4 | 10 |
| RESIDENTIAL | 208 | 180 | 168 | 556 |
| BILLING | 43 | 45 | 54 | 142 |
| COLLECTIONS | 137 | 101 | 87 | 325 |
| MARKETING | 1 | 1 | 0 | 2 |
| METERS | 3 | 5 | 7 | 15 |
| MISCELLANEOUS | 10 | 13 | 7 | 30 |
| SERVICE - ELECTRIC | 11 | 8 | 12 | 31 |
| SERVICE - GAS | 3 | 7 | 1 | 11 |
| | <i>April</i> | <i>May</i> | <i>June</i> | <i>Total</i> |
| GAS | 111 | 96 | 55 | 262 |
| Elizabethtown Gas | 15 | 23 | 8 | 46 |
| RESIDENTIAL | 15 | 23 | 8 | 46 |
| BILLING | 3 | 4 | 3 | 10 |
| COLLECTIONS | 10 | 16 | 4 | 30 |
| METERS | 0 | 1 | 0 | 1 |
| MISCELLANEOUS | 0 | 1 | 0 | 1 |
| SERVICE - GAS | 2 | 1 | 1 | 4 |
| NJ Natural Gas | 32 | 21 | 17 | 70 |
| COMMERCIAL | 1 | 1 | 1 | 3 |
| BILLING | 1 | 0 | 1 | 2 |
| COLLECTIONS | 0 | 0 | 0 | 0 |
| METERS | 0 | 1 | 0 | 1 |
| RESIDENTIAL | 31 | 20 | 16 | 67 |
| BILLING | 4 | 1 | 1 | 6 |
| COLLECTIONS | 22 | 15 | 11 | 48 |
| METERS | 1 | 3 | 1 | 5 |
| MISCELLANEOUS | 2 | 1 | 0 | 3 |
| SERVICE - GAS | 2 | 0 | 3 | 5 |
| South Jersey Gas | 64 | 52 | 30 | 146 |
| COMMERCIAL | 1 | 0 | 0 | 1 |
| BILLING | 1 | 0 | 0 | 1 |

| | | | | | |
|--------------------|---------------|-----------|-----------|-----------|------------|
| RESIDENTIAL | | 63 | 52 | 30 | 145 |
| | BILLING | 12 | 6 | 8 | 26 |
| | COLLECTIONS | 46 | 40 | 21 | 107 |
| | METERS | 1 | 2 | 0 | 3 |
| | SERVICE - GAS | 4 | 4 | 1 | 9 |

| | | | | | |
|--|--|--------------|------------|-------------|--------------|
| | | April | May | June | Total |
|--|--|--------------|------------|-------------|--------------|

| | | | | | |
|-----------------------------|--|-----------|-----------|-----------|------------|
| THIRD PARTY SUPPLIER | | 42 | 39 | 28 | 109 |
|-----------------------------|--|-----------|-----------|-----------|------------|

| | | | | | |
|----------------------|-----------|----------|----------|----------|----------|
| ALPHA GAS & ELECTRIC | | 1 | 2 | 1 | 4 |
| RESIDENTIAL | | 1 | 2 | 1 | 4 |
| | MARKETING | 1 | 2 | 1 | 4 |
| AMERICAN POWER & GAS | | 0 | 1 | 0 | 1 |
| COMMERCIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| ATLANTIC ENERGY | | 1 | 1 | 0 | 2 |
| RESIDENTIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| CLEAN CHOICE ENERGY | | 0 | 2 | 0 | 2 |
| RESIDENTIAL | | 0 | 2 | 0 | 2 |
| | BILLING | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| CLEAN SKY ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| CLEARVIEW ELECTRIC | | 2 | 0 | 0 | 2 |
| RESIDENTIAL | | 2 | 0 | 0 | 2 |
| | MARKETING | 2 | 0 | 0 | 2 |
| CONSTELLATION ENERGY | | 1 | 1 | 1 | 3 |
| COMMERCIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| DIRECT ENERGY | | 2 | 0 | 3 | 5 |
| COMMERCIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 2 | 0 | 2 | 4 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 2 | 0 | 1 | 3 |
| DISCOUNT POWER | | 2 | 0 | 0 | 2 |
| RESIDENTIAL | | 2 | 0 | 0 | 2 |
| | MARKETING | 2 | 0 | 0 | 2 |

| | | | | |
|-------------------------|----------|-----------|----------|-----------|
| ENERGY HARBOR | 0 | 1 | 0 | 1 |
| RESIDENTIAL | 0 | 1 | 0 | 1 |
| MARKETING | 0 | 1 | 0 | 1 |
| ENERGY PLUS | 0 | 1 | 0 | 1 |
| RESIDENTIAL | 0 | 1 | 0 | 1 |
| MARKETING | 0 | 1 | 0 | 1 |
| ENGIE RESOURCES | 0 | 0 | 1 | 1 |
| COMMERCIAL | 0 | 0 | 1 | 1 |
| BILLING | 0 | 0 | 1 | 1 |
| GREEN CHOICE ENERGY | 0 | 0 | 1 | 1 |
| RESIDENTIAL | 0 | 0 | 1 | 1 |
| MARKETING | 0 | 0 | 1 | 1 |
| IDT ENERGY | 0 | 0 | 1 | 1 |
| RESIDENTIAL | 0 | 0 | 1 | 1 |
| MARKETING | 0 | 0 | 1 | 1 |
| INDRA ENERGY | 9 | 13 | 5 | 27 |
| RESIDENTIAL | 9 | 13 | 5 | 27 |
| BILLING | 1 | 1 | 0 | 2 |
| MARKETING | 8 | 12 | 5 | 25 |
| INFINITE ENERGY | 1 | 0 | 0 | 1 |
| RESIDENTIAL | 1 | 0 | 0 | 1 |
| BILLING | 1 | 0 | 0 | 1 |
| INSPIRE ENERGY | 0 | 1 | 1 | 2 |
| RESIDENTIAL | 0 | 1 | 1 | 2 |
| MARKETING | 0 | 1 | 1 | 2 |
| JOSCO ENERGY | 0 | 0 | 1 | 1 |
| RESIDENTIAL | 0 | 0 | 1 | 1 |
| MARKETING | 0 | 0 | 1 | 1 |
| MAJOR ENERGY | 0 | 3 | 1 | 4 |
| RESIDENTIAL | 0 | 3 | 1 | 4 |
| MARKETING | 0 | 3 | 1 | 4 |
| MEDIAN ENERGY | 3 | 0 | 1 | 4 |
| RESIDENTIAL | 3 | 0 | 1 | 4 |
| MARKETING | 3 | 0 | 1 | 4 |
| NATIONAL GAS & ELECTRIC | 1 | 1 | 0 | 2 |
| RESIDENTIAL | 1 | 1 | 0 | 2 |
| BILLING | 1 | 0 | 0 | 1 |
| MARKETING | 0 | 1 | 0 | 1 |
| NRG ENERGY | 0 | 2 | 0 | 2 |
| RESIDENTIAL | 0 | 2 | 0 | 2 |
| MARKETING | 0 | 2 | 0 | 2 |

| | | | | | |
|--------------------|-----------|----------|----------|----------|-----------|
| PAYLESS ENERGY | | 0 | 1 | 1 | 2 |
| COMMERCIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 1 | 0 | 1 |
| | MARKETING | 0 | 1 | 0 | 1 |
| PURE ENERGY | | 0 | 0 | 1 | 1 |
| RESIDENTIAL | | 0 | 0 | 1 | 1 |
| | MARKETING | 0 | 0 | 1 | 1 |
| RELIANT ENERGY | | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 1 | 0 | 0 | 1 |
| | MARKETING | 1 | 0 | 0 | 1 |
| RESIDENTS ENERGY | | 1 | 1 | 0 | 2 |
| RESIDENTIAL | | 1 | 1 | 0 | 2 |
| | MARKETING | 1 | 1 | 0 | 2 |
| RPA ENERGY | | 0 | 2 | 0 | 2 |
| RESIDENTIAL | | 0 | 2 | 0 | 2 |
| | MARKETING | 0 | 2 | 0 | 2 |
| SFE ENERGY | | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 1 | 0 | 0 | 1 |
| | MARKETING | 1 | 0 | 0 | 1 |
| SMART ENERGY | | 5 | 4 | 3 | 12 |
| RESIDENTIAL | | 5 | 4 | 3 | 12 |
| | BILLING | 0 | 0 | 1 | 1 |
| | MARKETING | 5 | 4 | 2 | 11 |
| SOUTH BAY ENERGY | | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 1 | 0 | 0 | 1 |
| | MARKETING | 1 | 0 | 0 | 1 |
| SPRING POWER & GAS | | 1 | 0 | 1 | 2 |
| RESIDENTIAL | | 1 | 0 | 1 | 2 |
| | MARKETING | 1 | 0 | 1 | 2 |
| STREAM ENERGY | | 1 | 0 | 0 | 1 |
| RESIDENTIAL | | 1 | 0 | 0 | 1 |
| | BILLING | 1 | 0 | 0 | 1 |
| SUNSEA ENERGY | | 4 | 1 | 2 | 7 |
| RESIDENTIAL | | 4 | 1 | 2 | 7 |
| | MARKETING | 4 | 1 | 2 | 7 |
| TOMORROW ENERGY | | 3 | 0 | 0 | 3 |
| RESIDENTIAL | | 3 | 0 | 0 | 3 |
| | MARKETING | 3 | 0 | 0 | 3 |

| | | | | |
|---------------------|------------|------------|------------|-------------|
| VERDE ENERGY | 0 | 1 | 1 | 2 |
| RESIDENTIAL | 0 | 1 | 1 | 2 |
| MARKETING | 0 | 1 | 1 | 2 |
| XOOM ENERGY | 1 | 0 | 1 | 2 |
| RESIDENTIAL | 1 | 0 | 1 | 2 |
| MARKETING | 1 | 0 | 1 | 2 |
| Grand Total: | 900 | 757 | 642 | 2299 |